

MICHAEL T. KENNEDY

Plymouth, MA • 508.264.2970 • michaelkennedy277@gmail.com

LinkedIn: www.linkedin.com/in/mike-kennedy-5461b8315

Website: www.michaeltkennedy.com

PROFESSIONAL SUMMARY

IT and Cybersecurity leader with 15+ years of experience serving as a Centers for Medicare & Medicaid Services (CMS)-approved Chief Information Officer and System Security Officer supporting federal Medicare contracts in highly regulated environments. Known for a hands-on leadership style, actively working across infrastructure, security, compliance, operations, and technical problem-solving to drive results. Proven ability to lead teams, manage budgets, support audits, modernize systems, and maintain operational continuity through complex transitions. Open to CIO, CTO, Director, IT Manager, and senior hands-on roles across organizations of all sizes where immediate impact is needed. Known for quickly understanding operational needs and translating them into practical, technology-driven solutions, including the hands-on use of modern tools and AI to improve efficiency and decision-making.

CORE SKILLS

IT Leadership • Cybersecurity & Compliance • IT Operations • Infrastructure & Systems Administration • Network Operations • Risk Management • Incident Response • Audit & Regulatory Readiness • NIST 800-53 • NIST 800-171 • CMS ARS • FISMA • ISO • SSAE-18 • Section 912 • Business Continuity & Disaster Recovery • Facility & Data Center Management • Financial Management, Budgeting, Forecasting & Payroll • Vendor & Contract Management • Strategic Planning • Project & Program Management • Process Improvement • Team Leadership, Hiring & Staff Development • Technical Troubleshooting • Website & Application Development • Hands-On AI Utilization for Content Creation, Code Development, Data Analysis & Workflow Automation • Digital Transformation

PROFESSIONAL EXPERIENCE

President / Owner

South Shore Classics Hockey League (SSCHL) | 2024 – Present

Website: www.southshoreclassicshockey.com

- Direct all day-to-day league operations for a 360+ player organization generating over \$350K in annual revenue, including scheduling, player management, communications, registration, logistics, and issue resolution across multiple divisions
- Led league expansion with the addition of 8 new teams, a new division, and the launch of a new summer draft program, driven by improved league structure, transparent statistics, and a stronger, more trusted player experience
- Manage full financial operations including annual budgeting, forecasting, QuickBooks Online administration, vendor payments, and state and federal tax coordination
- Directly manage ~24 independent contractors (officials and staff), including weekly scheduling, performance oversight, direct deposit payments, and 1099 issuance

- Design, build, and maintain league websites and registration workflows using custom-written HTML/CSS, including GameSheet Stats integration featured by the vendor in demonstrations to prospective clients
- Implement and manage end-to-end technology solutions, including GameSheet Stats, custom online registration systems, and integrated payment processing, to modernize operations and enhance the player experience
- Develop and execute marketing campaigns, promotional materials, and digital communications to drive player acquisition, retention, and engagement
- Plan and execute league-wide events including venue coordination, vendor management, logistics, budgeting, and on-site operations
- Drive continuous process improvements by replacing manual workflows with automated systems and hands-on AI utilization for content creation, code development, data analysis, and operational decision-making, significantly improving efficiency and scalability
- Established a scalable operational and technology framework that enabled rapid league growth while maintaining consistency, transparency, and player satisfaction

Chief Information Officer (CIO) & System Security Officer (SSO)

NHIC, Corp. (Peraton subsidiary; formerly HP / HPE / DXC / Perspecta) | 2010 – 2025

- Led IT and Security operations across five U.S. sites within a ~600-employee Medicare administrative organization, directly managing up to 60 staff and 2 managers while serving as a senior leader in a highly regulated federal environment
- Served as Centers for Medicare & Medicaid Services (CMS)-approved CIO and SSO, responsible for IT strategy, cybersecurity, and full compliance with NIST, CMS ARS, and federal security frameworks
- Served as primary point of contact for all audits and assessments, including FISMA, ISO, SSAE-18, and CMS Section 912, representing the organization with regulators and external auditors
- Managed multimillion-dollar IT budgets, aligning investments with operational needs, security requirements, and long-term strategic planning
- Directed incident response, vulnerability management, patching, and disaster recovery planning, including testing and continuous improvement of business continuity capabilities
- Oversaw infrastructure, network, and data center operations, including facility readiness, environmental controls, and high-availability systems across multiple locations
- Led IT integration and transition efforts through multiple corporate acquisitions (HP → HPE → DXC → Perspecta → Peraton), maintaining continuity of operations and compliance
- Worked hands-on with systems, infrastructure, and security teams to troubleshoot complex issues and support critical implementations
- Provided executive reporting and regular risk assessments to senior leadership, outlining security posture, compliance status, and remediation priorities

Director of Information Technology

Cape Cod & Islands Association of REALTORS® | 2005 – 2010

- Managed IT operations, infrastructure, and user support for a high-volume Multiple Listing Service (MLS) environment
- Designed, implemented, and maintained servers, networks, and business applications to support daily operations and data accuracy
- Developed and maintained the organization's website and digital presence to improve member engagement and service delivery

- Led end-user support, training, and technology adoption initiatives to enhance efficiency and customer service

IT Manager

InterPay, Corp. (acquired by Bank of America; later Paychex) | 2000 – 2005

- Managed PC Support, Helpdesk, and Network teams supporting 900+ employees in a high-volume payroll processing environment
- Oversaw day-to-day IT operations, ensuring system availability, issue resolution, and business continuity
- Supported IT operations through multiple corporate acquisitions, ensuring continuity, stability, and minimal disruption
- Directed asset management, procurement, and technology lifecycle planning for enterprise hardware and systems

IT Technical Manager

SMH Electronics, Inc. | 1991 – 2000

- Managed PC and server builds, installations, field service, and depot repair operations for business, education, and municipal clients
- Performed hands-on hardware diagnostics, troubleshooting, and component-level repair across a wide range of systems and devices
- Led technical staff, coordinated service delivery, and supported customer environments across multiple industries

EDUCATION

Sylvania Technical Institute (division of Wentworth Institute of Technology)

Technical Diploma, Information Technology, Electronics & Robotics

CERTIFICATIONS & TECHNICAL BACKGROUND

A+ Certified Technician

Authorized Service Technician (HP, Compaq, IBM, AST, Packard Bell)

Systems Deployment (Altiris) • Exchange Administration • Hardware & Infrastructure Support

PROFESSIONAL DEVELOPMENT & COMPLIANCE TRAINING

Managing Multiple Projects and Deadlines

Replacing Conflict with Cooperation

HIPAA Security & Privacy Awareness • Ethics & Compliance / Code of Conduct • DFARS Requirements

Incident Response & Business Continuity Planning (annual training)

CMS Security Control Oversight Training (CSCOUT, bi-annual training)

ADDITIONAL INTERESTS

Hockey - active player with a long-standing passion for the game and strong involvement in the hockey community

Website Design & Development - design, build, and maintain multiple live websites using custom HTML/CSS with real-world system integrations (examples available at personal website)

Fishing - avid fresh and saltwater fisherman